

## Marymount University Hospital & Hospice- Community Donor Charter

As a charity seeking donations from the public we, Marymount University Hospital & Hospice aim to comply with the recognised **Statement of Guiding Principles for Fundraising.**

Our pledge is to treat all our donors with respect, honesty and openness.

We commit to being accountable and transparent so that donors and prospective donors can have full confidence in Marymount University Hospital & Hospice.

We promise that we will effectively apply your gifts to us for their intended purposes.

We will keep administration and fundraising costs to a minimum.

Our fundraisers will observe the highest professional standards at all times.

We will prepare externally audited accounts. These accounts are available from our Finance Office for inspection at any time. We will also prepare an annual report summarising our programme activities and financial results.

**We commit that you, our donors and prospective donors, will:**

- Be informed of Marymount University Hospital & Hospice mission, and of the way that Marymount University Hospital & Hospice intends to use donated resources.
- Be informed of the identity of those serving on the Marymount University Hospital & Hospice Board of Directors, and that the Board will exercise prudent judgement in its stewardship responsibilities.
- Have access to the organisation's most recent financial statements.
- Be assured your gifts will be used for the purposes for which they were given.
- Receive appropriate acknowledgement and recognition.
- Be assured that information about your donation is handled with respect and with confidentiality to the extent provided by law.
- Expect that all relationships with individuals representing the charity will be dealt with professionally.

*Founded in 1870 by The Religious Sisters Of Charity*

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**[www.marymount.ie](http://www.marymount.ie)**

- Be informed whether those seeking donations are volunteers, employees of the organisation or hired third party agents.
- Have easily available the agreed procedures for making and responding to complaints.
- Have the opportunity for any names to be removed from mailing lists and to be informed if the organisation intends to share the mailing lists with third parties.
- Receive prompt, truthful and forthright answers to questions you might have of the organisation.

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